

## Activity Type

Vocabulary Exercises: listing, matching, gap-fill, categorizing

Speaking Activity: asking and answering questions, freer practice (pair work)

## Focus

Online shopping vocabulary

## Aim

To practice vocabulary associated with online shopping.

## Preparation

Make one copy of the two-page worksheet for each student.

## Level

Intermediate (B1)

## Time

30 minutes

## Introduction

In this online shopping worksheet, students practice vocabulary associated with shopping online.

## Procedure

Give each student a copy of the two-page worksheet.

First, in pairs, students list popular online shopping sites and then ask and answer conversation questions about shopping online.

Students then read a conversation between two friends about online shopping and match words in the dialogue with their definitions.

Exercise C - Answer key

- |             |                   |                   |
|-------------|-------------------|-------------------|
| 1. basket   | 2. payment method | 3. shipping costs |
| 4. password | 5. checkout       | 6. delivery       |

Next, students match verbs with endings to make imperative statements about shopping online.

Exercise D - Answer key

1. f 2. a 3. e 4. h 5. c 6. b 7. d 8. g

Students then move on to complete sentences using online shopping vocabulary.

Exercise E - Answer key

- |             |             |             |
|-------------|-------------|-------------|
| 1. password | 2. checkout | 3. delivery |
| 4. basket   | 5. shipping | 6. method   |

Following that, students decide whether statements about online shopping are advantages or disadvantages and categorise them accordingly.

Exercise F - Answer key

Advantages: 2, 4, 5, 8  
Disadvantages: 1, 3, 6, 7

Lastly, students discuss whether they prefer shopping online or in-store with their partner.

**A. With a partner, write down as many online shopping sites as you can think of.**

.....

**B. Ask and answer the online shopping questions with your partner.**

- |   |  |
|---|--|
| 1. Do you enjoy shopping? Why or why not? | 2. What was your last online purchase? |
| 3. Where did you buy it from?             | 4. Did you have any problems?          |

**C. Read the dialogue and match the online shopping words in bold with the definitions.**

**Pat:** Hi Lee. What a day! I've been trying to find some jeans, but the shop in town doesn't have any in my size.

**Lee:** Why don't you buy them online? If you have a few minutes, I'll help you.

**Pat:** Um, I've never bought anything online before. I don't know what to do.

**Lee:** It's easy. Sit down, open your laptop, and I'll show you. First, you need to go to an online shopping website and create an account. Then, whenever you want to shop there, you just have to log in with your username and **password**.

**Pat:** (*Pat types*) Okay. I've done that. Now, do I type in the item I want?

**Lee:** That's right. (*Pat types*) It looks like they only have two available. Now, you need to select the size and quantity you want. Then, click on 'Add to Cart'.

**Pat:** Okay, That's done. Now, do I click on **checkout**?

**Lee:** Yes that's right. Hmm... it looks like you've got two pairs in your **basket** and you only wanted one. You need to edit your order and change the amount in your basket. (*Pat clicks*) Good! Now, type in your shipping address and choose a **payment method**.

**Pat:** Okay. I've done that. Oh look! It says next-day **delivery** which is very convenient, but the **shipping costs** are nearly half the price of the jeans! I really need them though, so I guess I have no choice. Now, it says 'Place Order'. Do I click on that?

**Lee:** That's right. (*Pat clicks*). You're done! Now, you just have to sign out. Easy, wasn't it?

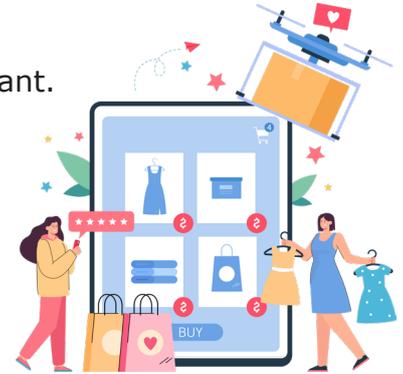
**Pat:** Yes, it was. And I didn't have to queue up or spend time going to the shops.

1. You put the items you've chosen in this while shopping. ....
2. The way you pay for something. ....
3. The expense of transporting goods. ....
4. A word which you need to access your account. ....
5. Where you order and pay for things. ....
6. Sending out goods to a customer. ....



**D. Match the verbs with the endings to make imperative statements.**

- |                   |   |
|-------------------|---|
| 1. Place .....    | a. an item from your basket.                      |
| 2. Remove .....   | b. of your account when you've finished shopping. |
| 3. Go .....       | c. an account.                                    |
| 4. Log in .....   | d. the size and quantity that you want.           |
| 5. Create .....   | e. to checkout.                                   |
| 6. Sign out ..... | f. an order.                                      |
| 7. Select .....   | g. payment method.                                |
| 8. Choose a ..... | h. to your account.                               |



**E. Complete the sentences with the online shopping vocabulary.**

basket      password      checkout      shipping      delivery      method

- I tried to log in to my account, but I couldn't remember my .....
- To complete the order, go to ..... and make a payment.
- I wasn't at home to accept the .....
- It says there are two items in my ....., but I only want one.
- The ..... costs were really expensive because I live in another country.
- I didn't have my credit card details, so I chose a different payment .....

**F. With your partner, decide if the comments about online shopping are advantages or disadvantages and categorise them accordingly.**

- |   |   |
|---|---|
| 1. You can't try on clothes before buying them. | 5. You have more products to choose from.   |
| 2. You can shop at any time of day.             | 6. Shipping can be expensive.               |
| 3. There may be delays in shipping.             | 7. You must be home to accept the delivery. |
| 4. No rude shop assistants.                     | 8. You don't have to carry heavy packages.  |

Advantages of online shopping	Disadvantages of online shopping

**G. Now, discuss whether you prefer shopping online or in-store with your partner.**